

Garbage Service

Residential: \$17.50

Questions regarding service should be directed to the Sanitation Department or Mayor's Office.

Sanitation Department: 501-362-5554

Mayor's Office: 501-362-3635

Auto Read Meters

The Utility has invested in Auto Read Meters. These meters submit readings electronically once a day. You can monitor your usage by creating an Eye On Water account. For more information, please visit our website.

The Utility's meter box, meter, shut-off valve, and all piping inside the box are the property of the Utility. Only Utility employees should turn the service on or off using the Utility's shut-off valve.

When signing up for Eye On Water, the account number must be 12 digits. If your account number is three digits (123) then you would add nine zeros (000000000123). If your account number is four Digits (1234) then you would add eight zeros (000000001234).

Service Interruptions

We cannot guarantee uninterrupted service. Service interruptions can have many causes including, but not limited to, maintenance, mechanical or electrical failures, and acts of nature.

If you notice a change in your service, please contact our office so we can assess the situation and begin repairs as soon as possible. **Our phone number is answered 24 hours a day.**

We utilize **Facebook** and **Code Red** to notify our customers of service interruptions, please visit our website for more information regarding Code Red.

Sample Bill

Heber Springs Water and Sewer				
ACCOUNT NUMBER		ROUTE		
907		10		
PREVIOUS READ DATE		CURRENT READ DATE		
12/27/2020		01/26/2021		
SERVICE	PREVIOUS READING	CURRENT READING	USAGE	AMOUNT
Water	809	836	2700	14.88
Sewer				15.62
Trash				17.50
Clean Water Act				.40
Tax				2.96
Balance Forward		Current Charges	TOTAL DUE	
0.00		51.36	51.36	
DUE DATE		Late Fee	Late Amount	
2/10/2021		1.49	52.85	
SERVICE ADDRESS 1108 W Front St				

RETURN STUB WITH PAYMENT TO:
 Heber Springs Water and Sewer
 1108 W. Front Street
 Heber Springs, AR 72543
 Customer Service: (501) 362-3422

Account Number	Route	
907	10	
DUE DATE		
2/10/2021		
TOTAL DUE		
51.36		
Disconnect Date	Late Fee	Late Amount
2/23/2021	1.49	52.85

FIRST-CLASS
 MAIL AUTO
 U.S. POSTAGE PAID
 HEBER SPRINGS, AR
 72543
 PERMIT NO. 105

THIS IS THE ONLY NOTICE THAT WILL BE SENT.

Heber Springs Water
 1108 W Front St
 Heber Springs, AR 72543